

## **SIES College of Management Studies**

### **Library Policy**

#### **1. Introduction**

The library at SIESCOMS was established in 1995. Since then, the library has grown from strength to strength as an integral part of this business school. The library is challenged to maintain its services to high standards in all areas of Management & Computer Applications. SIESCOMS Library is well located in an area of 295.88 square meters with a seating capacity of 100 users.

SIESCOMS's library is already known as one of the best of its kind in the country and boasts of a large number of top-class Management Books, E-Resources i.e Online Resources like EBSCO / CMIE (Prowess IQ) / Springer Nature, IEEE ), etc.

The space and the air-conditioned reading room is accommodated in a computerized and Wi-Fi enabled building. The library is equipped to support not only faculty and the students, but also researchers and scholars. SIESCOMS Library provides an excellent ambience for self- study and research.

#### **2. Objective**

This policy sets out the principles which guide the development of a quality Library collection that meets the information needs of a dynamic community. The policy will ensure that the quality of the collection is maintained through consistency in selection and de- selection processes and a process of continuous evaluation.

#### **3. Policy**

##### **3.1 Scope of the collection**

The library collection holds resources designed to support the learning, teaching and research needs of the Institute. Resources are provided in a variety of formats including:

- a. Books and other hard-copy printed materials.
- b. Serials (i.e., journals, periodicals or newspapers in both electronic or hard-copy format)
- c. Databases (electronic collections containing bibliographic citations and/or full-text

items)

### **3.2 Budgeting Policy and Procedures**

#### **3.2.1 Budgeting Policy**

**Rationale: A realistic budget is required for an institution to maintain adequate resources for its curriculum.**

- The budget must relate to the management level strategy of developing and implementing programs within the library which promote student wellbeing, motivation, and connectedness.
- The budget for the library should help students to become life-long learners.
- The budget for the library should assist students in their abilities to become independent learners.

##### **Policy Statement**

- We need to keep up with quantitative standards.
- Collection maintenance
- Collection development
- Recurrent resource costs
- Capital expenditure.

#### **3.2.2 Budgeting Procedures**

##### **Preparation**

##### **3.2.2.1 Collection Maintenance**

- Keeping the collection at its present size
- Necessary to replace 10% of the collection annually.

##### **3.2.2.2 Collection Development**

- Extending the collection towards a target size that is determined by the library team.
- Priority given to curriculum initiatives.
- Priority given to the updating of various sections of the collection.
- Patrons' demands are considered.
- Institutions' profile must be considered, especially with the ever changing ethnic and socio-economic backgrounds of the students.

##### **3.2.2.3 Consumables**

- Processing resources such as barcode labels, date due slips, etc.
- Peripherals such as DVDs, CDs, etc.

- Promotional activities such as display materials, etc.

#### **3.2.2.4 Maintenance**

- Koha (LMS)
- Barcode Scanner (02)
- Hp LaserJet Printer
- Hp ScanJet Scanner
- Xerox Machine

#### **3.2.2.5 Subscriptions / Memberships**

- Journals (Electronic and Physical)
- Magazines
- Associations (Eg. DELNET, MALIBNET)

#### **3.2.2.6 Professional Development**

- Up-to-date meetings
- Demo of Databases / E- Resources
- Training to the Staff

#### **3.2.2.7 Capital Expenditure**

- Collection development beyond foundation collection
- Shelving
- Furniture
- Equipment
- Computer Hardware
- Binding books / Journals

### **3.3 Purchasing Policy**

This ensures that the library is equipped with the requisite resources in these areas:

- a. Hard copies of Books, Journals and Periodicals
- b. Requisite digital and online resources as and when needed.
- c. Institutional Library Membership like DELNET, MALIBNET, etc.

#### **3.3.1 Sources of Purchase**

- Online search
- Faculty suggestions
- Book reviews
- Direct contact with publishers on new arrivals
- Compared, improved with best libraries.
- Advertisement in magazines / newspaper
- Study – visit other libraries.
- From Books Exhibitions.

### **3.3.2 Selection Criteria**

Library collection Development Guidelines are used in the selection of resources. The following criteria are considered when purchasing Library resources:

1. Relevance of content
2. Quality of content
3. Suitability for the defined client group
4. Demand – copies of prescribed texts and required readings as identified by course coordinators are purchased. Multiple copies of prescribed texts and required readings may be purchased to meet the needs of courses taught.
5. Currency of content
6. Format – a variety of formats may be purchased according to learning, teaching and research needs. Electronic is the preferred format for serials and high use titles.
7. Adequacy of current holdings in the subject area
8. Availability of resources
9. Cost
10. Space and storage issues
11. Accreditation requirements

### **3.3.3 Responsibility for Selection**

The responsibility for selecting library materials rests with the Head Librarian (although actual selection is a collaborative effort), Library Committee Members, Subject experts are involve and operating within the framework of policies and objectives determined by the institution head.

### **3.3.4 Maintenance of Collection**

#### **Duplication**

The library will avoid, for the most part, duplication of titles. If demand is heavy, a duplicate copy will be purchased if necessary. The extent of duplications is determined by need, budget, and proximity of other collections.

In the case where multiple copies of a title are needed, will be purchased as per the request of the faculty.

#### **Replacement**

The library will not automatically replace all books withdrawn because of loss, damage, or wear. The need for replacement will depend upon demand for a specific title and the

extent of adequate coverage in the subject area.

### **3.3.5 Book purchasing procedure.**

1. Benchmarking and communication with libraries and portals of premier institutions govern the purchasing philosophy of the library.
2. The faculty and students recommend books and other publications for purchase.
3. The library committee consists of faculty who evince keen interest in the requisitions placed and review recommendations for purchases as and when needed.
4. The library would then check for duplication and place the list of recommended books before the library committee for review. Few urgent requirements of books forwarded by the HOD / Batch Coordinators are processed.
5. On the recommendation of the faculty the library may purchase multiple copies of only those books which are found to be in great demand but not more than 5 copies of any book are procured
6. The library places orders with well-recognized vendors. Economical discounts in the range of 20-25% on the printed or published price is obtained from the vendors.

#### **Format**

1. The library will purchase print copies for core text as suggested by the faculty. For Essential and Recommended texts, the library will also purchase a specified number of print textbooks.
2. The library will acquire e-books, if required, that allow multi-user access across the institution.

### **3.4 Bill Processing**

Once the books are received in the library along with the final bills, the price of each book and the discount rates are verified by the concerned staff responsible for entry in the accession register. Entry for each book is made in the register which has all the relevant details of a book like its price, publisher, vendor, year of publication, date of entry, edi., title of the book and author etc. Then the bills are processed for payment with the accession numbers entered against each item. Every third month the bills are submitted in the finance department after the Director approval for payment.

### **3.5 Lending of Books / Journals / Projects / CD, DVD**

#### **3.5.1 Issue of books**

- Unless otherwise mentioned, books are issued for a period of 10 days. Before the due date, the students can renew the permission to retain the book for another 10 days.
- However, if a book which has been issued to a student, is urgently required, the library May call back the same from the student.
- Books must be returned on or before the due date, so that fellow students also have access to these books.
- If a book is not returned on the due date, the borrower will have to pay an overdue charge at the rate of Rs. 05/- per day.
- The overdue charges will be collected at the time of returning the book.
- Repeated failure to return the books on time may lead to cancellation of the library facility.
- Before borrowing a book, the student should make sure that the book is in good condition.
- Mutilation of books, including underlining the books with pen or pencil, dog-earing of pages, or removal of pages etc. is strictly prohibited. Students indulging in such practices will be asked to replace the same book.
- In case a book is lost by the student, the Chief Librarian's should be informed of the Loss immediately in writing. If the book cannot be traced within two weeks, the borrower will be asked to pay the cost of the book.
- If the lost book forms a part of a set or a series, the borrower will be charged for the replacement of the entire set. No appeal for any concession will be entertained.

### **3.5.2 Issue of Reference shelf books**

- Reference shelf books are to be used in the library itself.
- Certain books that are much in demand will be placed on the Reference shelf.

### **3.5.3 Issue of journal / magazine**

- Journals / magazines on the display rack (latest issue received) are to be read in the library.
- The back issue of a journal/magazine is issued for a period of 2 days.
- Only one journal/magazine will be issued at a time.
- If a journal / magazine which has been issued to a student is urgently required, the library may call back the same from the student.
- If a journal/ magazine not returned on the due date, the borrower will have to pay an Overdue charge at the rate of Rs. 5/- per day for the first seven days

and thereafter Rs. 10/- per day.

#### 3.5.4 Issue of CD / DVD

- CD / DVD to be browsed in the library.

#### 3.5.5 Projects (Capstone / Summers)

- Projects reports are to be used in the library.
- Photocopying the project is strictly prohibited.
- At the time of borrowing projects reports, the student must surrender his / her ID card at the counter. After returning the same, the ID card can be claimed.

#### 3.5.6 Access to Other libraries (British Council / American Library / DELNET / MALIBNET)

- British Council / American Library / DELNET / MALIBNET library access available to the library users, virtually.
- Only DELNET has a book issue facility, through courier on ILL Basis for 15 days period.

#### 3.5.7 Reservation Policy

The students / faculty can reserve the item/s which are issued to others. Whenever the item/s is/are returned, the user will be informed. They can also reserve the book/s which are available in the library. In such cases, the staff will collect the book/s from the stack area and keep it at the circulation counter. The same will be conveyed to the faculty.

In both the cases, the reserved items should be collected within 2 days, else the reservation will be cancelled, and the item will be issued to another immediate member.

Reserve/Hold the book/s process done through manually.

#### 3.5.8 Borrowing Privileges

Faculty: Core / Part Time

Item Type	Check out Limit	Loan Period (Days)	Fine per Day (INR)	Renewal Allowed
Books	10 / 03	Semester / 15 days	-	Yes
CDs / DVDs	05 / 02	10 / 02	-	-

Reference	02	-	-	-
Journals	03	07	-	-

#### Students: Full Time (Regular)

Category: Patron	Check Out Limit	Loan Period (Days)	Fine per day (INR)	Renewal Allowed
Regular	3	10	05	3
PHD	5	15	10	3
ALUMNI	-	-	-	

### 3.6 Research Assistance Service

Reference and Research Assistance Service is dedicated to assist faculty and students of SIESCOMS for their information and research.

Dedicated library professional staff are available between 9.30 a.m. and 8.00 p.m. The staff assists the users in addressing their information requirements. The requirements may include help in identifying the appropriate database for research assignments or classwork, customized orientation of specific databases, mining data, case studies, etc.

The services provided include:

1. An article/book
2. Assistance on using library E- resources.
3. Company information and financial data
4. Industry information
5. Market reports
6. Case studies for classroom discussion, etc.

In addition, users can contact the circulation counter for information or assistance, Head Librarian are in touch with the Class representors 24 X 7 on social media (what up) it helps to share the latest e-resources with the library user and help them when they are out of the campus, field work, etc..

#### 3.6.1 Research Support Tools

- **EBSCO** : is the leading provider of research databases, e-journal and e-package subscription management, book collection development and acquisition management, and a major provider of library technology, e-

books and clinical decision solutions for universities, colleges, hospitals, corporations, government.

- **Intranet Databases by CMIE** (Centre for Monitoring Indian Economy)
- **Prowess IQ** : One of our most heavily used databases – covers journal articles, company profiles, industry surveys, market research reports. The best place to start most searches.
- **EBSCO E - Books** – World’s best e-book platform , access to over 26000 e-books.
- **Sage Journals** - We also have subscription to few best **journals from Sage**. which has complimentary access back to 1999 till date. (16 Nos)
- **NDL (National Digital Library) of India** Sponsored by MHRD and coordinated by IIT Kharagpur
- **OPAC** (on-line public access catalogue)

### 3.7 Fine and Lost Book Policy

Students are responsible for the books they check-out from the library. If a book is lost, damaged or stolen the student will be responsible for paying the full replacement cost of the book. The student will not be allowed to check-out any more books until the replacement cost has been paid in full.

The library is not responsible for notifying borrowers that materials are overdue. Email notices for overdue, lost materials, and recalled materials are sent as a courtesy.

If you think that the library has made an error that resulted in a financial charge, or if you have a unique situation or extenuating circumstances that made it difficult to return or renew Library materials on time, please contact the librarian to appeal your charges. Charges may then be upheld, reduced, or waived. The following reasons are NOT generally regarded as valid for cancelling or reducing charges:

- a. Forgetting or not knowing due dates, number of fines.
- b. Disagreeing with fee structure or Library policy
- c. Loaning the item to a third party, or checking material out on their behalf
- d. Being too busy or out of town
- e. Claiming that your need was greater than that of another patron's, or that you were not done with an item.
- f. Not receiving or not reading courtesy notices, overdue notices, or other library communications sent to your email address.
- g. Transportation problems

#### h. Financial problems

If a borrower believes that they have returned material that is being billed as overdue or lost, they should inform the main Circulation Desk. Library staff will search for the material twice or more, but the material will remain on the borrower's record until it has been located. If the material is found within the library-by-library staff, the item (and all charges) will be removed from the borrower's record. If the material is not found in the library, the borrower will be responsible for the replacement charge.

A borrower may return an item owned by the library which has been declared "Lost" within one year of its being lost and billed. The item will be returned to the borrower after removing the barcode and the date due slip. All late fees and lost or damaged book charges are charged only to the borrower.

### **3.8 Procedure of Conducting Library Stock Verification**

As per general rules and practices, physical verification of library stock is generally undertaken once in year for library not having more than 20000 volumes. If the Library having more than 20,000 to 50,000 volumes once in 3 year and sample physical verification at intervals of not more than three years should be done in case of libraries having more than fifty thousand volumes

#### **Stock Verification**

The collection comprises of books, e – books, Journals / periodicals, project reports, company annual reports, contemporary reports, bound volumes, survey reports, Cd / DVD collection, Audio Visual collection, online Journal Database etc. With a total collection of 38,000, the library is serving the teaching, learning and research activity of faculty, student, researchers, and staff members.

This automated library LMS Software also includes barcode labeling for the entire physical collection. This automation has greatly reduced the duplication of work in administration and further it is more cost effective in terms of manpower, time and level of accuracy. The library has been doing its house-keeping activities like the acquisitions, circulation and cataloguing through LMS Software. In this policy we intend to share our experience in undertaking the annual stock verification process through this software.

Koha has a dedicated inventory tool to verify stock and keep your catalog up to date.

The stock verification module in KOHA is equipped with following features:

- Supports entry of records into inventory module through barcode.
- Supports loading of inventory data into the system for comparison against the database and the transaction files to identify missing items.
- Supports the production of annual reports on the titles, collection value, listing of materials lost.
- Generates list of withdrawn items during a given period.
- Supports the reporting of total titles, total volumes in a particular collection.

Further, the report generation module is well structured and supports the exporting of results to MS Excel. The software generates the reports on various resources, which are on shelf, checked out, lost / issued / transferred. Apart from the above said reports following are some of the additional reports produced by KOHA, which are considered for collection evaluation and collection development decisions:

- Reports pertaining to patron usage statistics, items checked out, items checked in and items renewed.
- Statistics on library transactions and processes, including library usage, missing list, withdrawn list etc.
- The software links each report with the data at the time of the report generation.

#### **Stock verification through KOHA Software**

The library conducts the stock verification annually, during the end of the academic year i.e during April - June. The stock verification is carried out using the Barcode scanner. The report helps us in the following.

- The report of the stock verification works acted as the base or guideline for qualitative improvements in collection building.
- The report describes the strength and weakness of the collection. Further it draws our attention towards the less focused collection for which the demand is noticed. This naturally helps in collection development in the identified area.
- The collection evaluation process helps us to discover the less used, unused, and outdated collections. This will greatly help in preparing the weeding-out list.
- Through stock verification a comprehensive listing of the library is done. It helps in presenting the collection statistics of the library.
- The mis-shelved and misplaced documents are identified and rectified during the collection evaluation process.
- The stock verification process supports the bindery preparation exercises.
- Enable necessary filtering options.

- Check Export to CSV file box to generate the result in a CSV file. Click on Submit button to start the inventory process with Koha. The CSV file will be downloaded to the computer. Open the CSV file.

The stock verification report of the collection development activities presented before the library committee. The loss or the missing of documents was supported by the problems to have strict vigilance. The approved stock verification report with permission to withdrawal of written-off items for which remarks are made in the database and disposal of damaged documents are taken out and sent to other libraries. (as a donation as per their requirement with the permission of higher authority)

### **3.9 Weeding Policy**

Weeding is an essential, continuing library practice in which materials are removed permanently from the library's collections. Books withdrawal is an important aspect of collection development. When library books lose the value for which they were originally selected, they should be withdrawn so that the collection remains vital and useful. The withdrawal of books is based on the following guidelines:

#### **3.9.1 Criteria for weeding**

Library materials of all types (which include books, journals, DVD's ) may be candidates for weeding if they meet any of the following criteria.

- **Currency**
  - The content of library materials should be accurate and up to date. Materials that are superseded by newer, revised, or updated editions may be weeded.
- **Usage**
  - Low or no usage may be a factor in weeding decisions. Library personnel may consult circulation. Statistics or other reports to determine viable candidates for weeding.
- **Physical Condition**
  - Materials that are badly deteriorated or damaged and beyond reasonable preservation efforts will be weeded.
- **Duplicates**
  - Because of space limitations the library may weed duplicate copies of library materials. Library staff will take into consideration the need to have more than one copy of a title on hand, especially for materials that are heavily used.
- **Completeness**
  - Materials that are part of a multi-volume set of which the library does not have all volumes may be weeded.
- **Uniqueness**

- The library will not weed materials that are considered unique.
- **Format Obsolescence**
- Materials in obsolete formats may be weeded if the content is available elsewhere or if the material is in poor condition.

### **3.9.2 Disposition of Withdrawn Materials:**

All materials withdrawn from the collection should be stamped as "discarded" or "withdrawn".

The Librarian, in agreement with the library committee will make the final decisions regarding the disposition of materials withdrawn from the collection.

Recommended disposition of discarded materials is donated to other sisters' institutions as per their requirement with the permission of higher authority.

### **3.9.3 Mending and rebinding**

Keeping library materials in good, usable condition is essential. A decision is made on each worn book - whether to mend it, rebind it, replace it, or withdraw it. The following criteria are used in making such decisions.

- Condition of the book
- Validity of the book's contents
- Demand
- Cost

Any rare book or irreplaceable item are used only in the library to ensure against their Loss and / or mutilation.

### **3.10 Reprographic Facility**

A photocopy machine available in the library all the times for the library users (Students, Faculty, Library Staff).

The charge for photocopying is Re 1/-per copy. Payment is made directly to library staff when the copying is complete.

The library accepts cash for photocopies.

The library is not responsible for bad photocopies.

For machine errors, such as lines and toner defects, the library will provide a replacement copy.

Library staff operate the photocopying machine.

### **3.11 Skills, Knowledge, Abilities of Library Staff**

The successful staff member at SIESCOMS Library shall possess the following attributes:

- Knowledge of and commitment to excellent customer service.
- Ability to work effectively despite frequent interruptions.
- Ability to maintain composure while handling customer complaints.
- Good interpersonal and communication skills, in person, by phone, and on-line.
- Skilled at working cooperatively and collaboratively with customers and staff to achieve results.
- Knowledge of the library's services and materials, including the Dewey Decimal.
- Ability to learn, implement, and communicate library policies and procedures.
- Ability to understand and follow oral and written instructions.
- Ability to master the library's online catalog and automated circulation system.
- Ability to see, read and understand catalog records and to apply the information they contain.
- Ability to use the computer to carry out daily responsibilities.
- Ability to operate and perform routine maintenance on equipment including the telephone, Barcode machine, copier printer, scanner, and other equipment.
- Able to accurately make change and receipt income.
- Flexible, adaptable, and able to flourish in a changing environment.
- Dependable, motivated self-starter able to work a flexible schedule, including evenings and weekends.

### **3.12 Technology Policies**

- Systems Usage
- Free Wi-Fi access
- Online Public Access Catalogue (OPAC)
- Access to Online databases

#### **Services for Faculty / Students / Researchers Research Help**

Help needed regarding project / research work viz, secondary data can be obtained by sending an email :

[siescomslib@gmail.com](mailto:siescomslib@gmail.com) / [pallavij@sies.edu.in](mailto:pallavij@sies.edu.in)

#### **Remote access Facility**

This facility enables users (faculties and students) to access library online resources when they are off campus.

#### **Purchase / Subscription Request**

- Book/s: Want to suggest new book/s to the library, drop an e-mail at [siescomslib@gmail.com](mailto:siescomslib@gmail.com) / [pallavij@sies.edu.in](mailto:pallavij@sies.edu.in)
- Journal/s: drop an email at [siescomslib@gmail.com](mailto:siescomslib@gmail.com)/[pallavij@sies.edu.in](mailto:pallavij@sies.edu.in)
- Database: drop an email at [siescomslib@gmail.com](mailto:siescomslib@gmail.com)/ [pallavij@sies.edu.in](mailto:pallavij@sies.edu.in)

### 3.13 Copyright and Plagiarism

All the online resources, CD / DVD accessible from SIESCOMS Library are copyrighted works. Hence, copying, publishing, disseminating, displaying, performing, or playing without permission of the copyright holder except in accordance with fair use of licensed agreement is not allowed. The library reserves the right to take appropriate action, including terminating membership of users who are found to have infringed the copyright.

While plagiarism and copyright infringement are two distinct concepts, it is easy for library users to confuse one with the other or misconstrue their application. As such, it is often beneficial to discuss the similarities and differences between the two, including:

Plagiarism	Copyright Infringement
Occurs when we deny credit to a person for their ideas or specific words,	Occurs when we reuse a copyrighted work without the permission of the rights holder.
Ensures that people receive credit for their ideas and specific words.	Does not protect ideas but does protect the specific words a person may use to express an idea.
Ideas or words should always be credited to a person no matter how much time has passed since they shared them, e.g. quotes that are still attributed to Plato.	

Library is performing research or finding sources to the library user for their academic and research needs, it is natural that they also seek assistance from library and librarian to learn more about plagiarism and copyright.

In partnering with the resources center, to provide educational resources and programming on plagiarism and University copyright law, library can instruct and aware the library users to recognize how the works of others can be reused in an ethical and legal manner.

### 3.14 Licensing Restrictions

Electronic resources listed on the SIESCOMS Library website are restricted by license agreement. They should be used only for the purpose of research, teaching, and private study. Commercial use, systematic downloading, copying or distributing of information is prohibited. The users are requested to strictly comply with these terms.

  
Director  
SIESCOMS



  
IQAC Coordinator  
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